

QUALITY POLICY

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ERP's vision is to be a global, independent, self-financing, best-in-class, innovative and cost-effective environmental services company. We will offer a comprehensive portfolio of tailor-made and unique services to leading organisations throughout the world.

Our service offer will encompass an extensive suite of resource recovery and producer responsibility services, with service levels ranging from standard legal compliance to bespoke compliance and consultancy support. All of these services will be built around total management of the waste materials value chain and complete and transparent material tracking. We will promote innovations in recycling technologies and work with authorities to build systems that reward products specifically designed for recycling.

ERP's guiding ethical principles of advancing business, environmental and social practices will be applied throughout our organisation. We will create a strong company, proud of the work accomplished and focused on continuous improvement and future development. ERP will be internationally recognised for the quality of its services and its commitment to environmental excellence.

ERP believes in the need for a free market and competition between compliance schemes, as these are fundamental to the protection of consumers and business, as well as the environment.

Being the only pan-European compliance scheme for WEEE and Batteries, ERP developed and operates a shared waste management platform to deliver compliance with the producer's responsibility regulations, according to a set of core principles, such as:

- to meet the specific requirements customers' for which ERP has developed compliance solutions;
- to fulfill and exceed customers' expectations;
- to guarantee the compliance to the legal and other subscribed requirements, while actively embracing the concept of individual producer responsibility as set out in the EU Directive;
- to promote cost-efficient and innovative recycling strategies;
- to open up opportunities for pan-European recycling services and cross-border competition in the waste management service market;
- to continuously improve the effectiveness of ERP integrated management system, guaranteed by the establishment and revision of ambitious objectives and targets.

ERP ensures this policy is communicated and understood within our organization and welcomes any comments from our partners and customers on how they think we are doing and ideas on how we might improve.

The present policy is reviewed periodically to ensure effectiveness and suitability.

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