

BATTERY BOX COLLECTION

Flow Chart

01

Customer contacts ERP UK for collection of their ERP battery collection box via www.erp-recycling.org/uk/batteries-request

02

Click on the "**Battery collection form**" button and completes all the required fields

03

Once completed, please tick the **Captcha** before clicking "**Send**"

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You will then receive an **email receipt and an individual tracking number** e.g. **erp-bc-20191225-000000**

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Please note that after logging your request, it will take up to **30 working days** to receive a collection

06

Collection is then scheduled with ERP UK supplier

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Once the collection has been made, the customer will receive the relevant **Duty of Care** collection documentation

08

For collection queries, please refer to the "**Battery box delivery and collection FAQs**" on the "**Batteries request**" page

09

Otherwise, contact the ERP UK Operations team via ukoperations@erp-recycling.org quoting their **reference number**